Effective Utility Management

Course Description: Designed to introduce best practices for the sustainable management of small water and wastewater utilities. This course includes instruction and assistance on how to conduct a utility self-assessment and how to develop an action plan and prioritize actions when resources are limited. This course is targeted to Council members, District Boards, and Clerk/Treasurers.

Date: Wednesday, June 5, 2019

Time: 9:00am-3:30pm (local time)

Location: Montpelier Civic Center

339 S. Main St. Montpelier, IN 47359

You will learn how to.

- Deliver increasingly efficient and higher quality services.
- Improve long-term sustainability and increase resiliency.
- Use ten key management areas and self assessment to focus on most pressing challenges first.
- Use the <u>Small Systems Guidebook to Effective Utility Management</u> to make improvements at your system

Course Instructor: Rex Blanton - Wastewater Training Director - AIRW

Cost: Registration is **FREE** (lunch included)

Contact Hours: 6 General Water & Wastewater hours * pending IDEM approval

Class size is limited so register today!



- Pre-registration is REQUIRED for Advanced / Specialty Trainings.
- Please complete the registration form below or call (888) 937-4992 to register.

PINDIANA RURAL WATER	System / Utility Name Phone	Address City / State / Zip
PO Box 789 Franklin, IN 46131	Attendee Name	Attendee Email
Phone: 317-789-4200 Fax: 317-736-6676		
E-mail: alliance@inh2o.org Effective Utility Management Montpelier, IN		